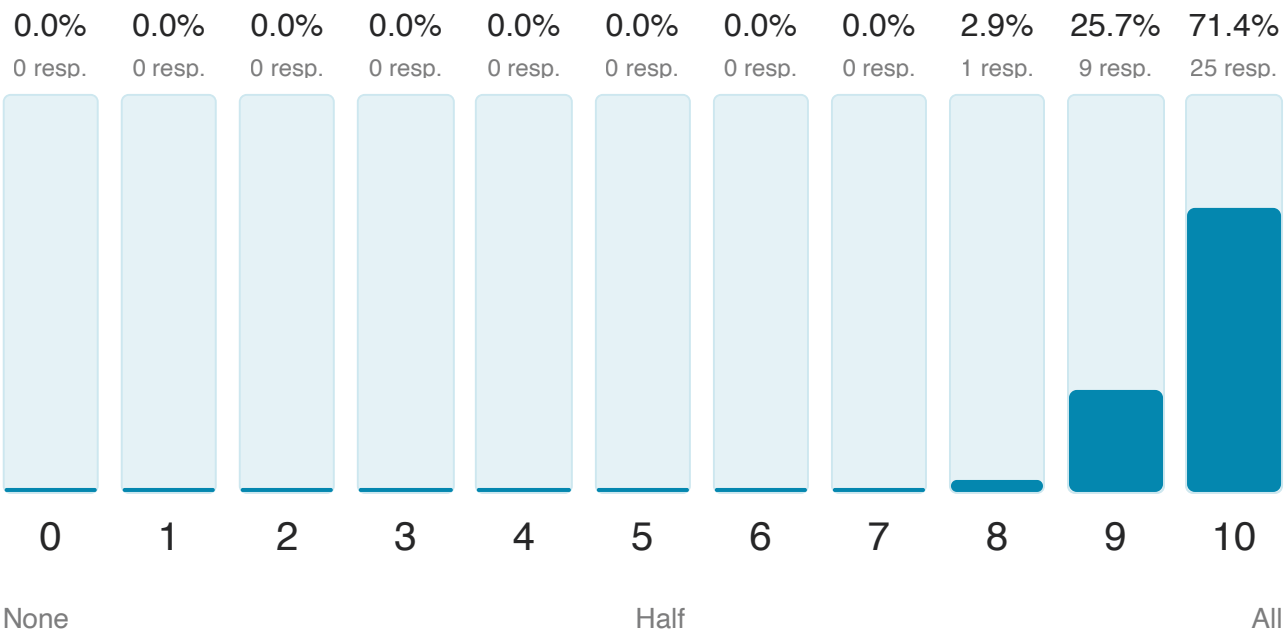
Teleport Experience Survey

35 responses

During the last 12 months, how many of your meetings/events were online?

35 out of 35 answered

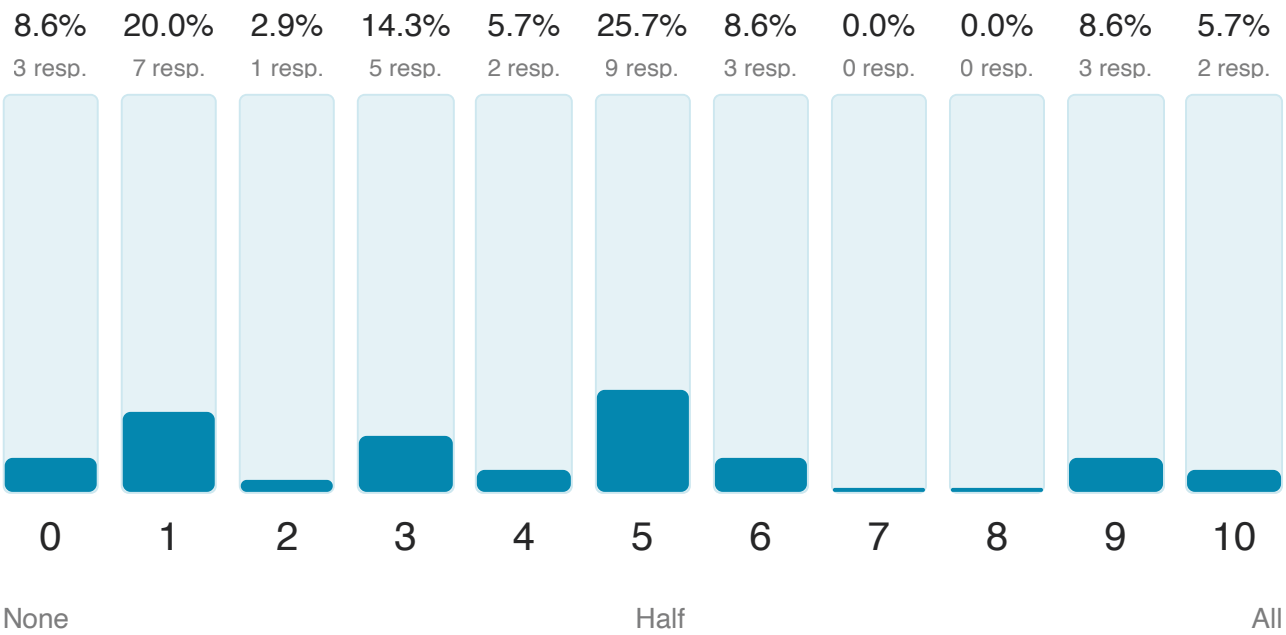
9.7 Average rating



Two-three years ago, how many of your meetings/events were online then?

35 out of 35 answered

4.1 Average rating



Some aspects of an online meeting/event are worse than in a physical meeting/event. Which ones have bothered you in the last 12 months?

35 out of 35 answered

1 Participants forgetting to unmute or mute (e.g. speaking on mute) 71.4% / 25 resp.

2 Difficult to hear what other participants say (e.g. echoes, speaker far from mic, breaking up) 68.6% / 24 resp.

3 Difficult to read other participants' expressions/eye contact (e.g. too small or too many faces) 54.3% / 19 resp.

4 Distracting background noise (e.g. lawn mower, traffic, family, dogs) 51.4% / 18 resp.

5 Difficult coordination (e.g. to not speak over each other, only one can share screen) 48.6% / 17 resp.

6 I sometimes don't want to show my face/room/... on camera 40.0% / 14 resp.

7 Complicated to join meeting/event (e.g. find links, log in, get technology to cooperate) 34.3% / 12 resp.

8 Unnatural or slow interaction (e.g. click buttons instead of just speaking or raising hand) 31.4% / 11 resp.

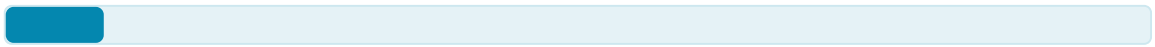
9 Meeting system crashing/not reacting in reasonable time (e.g. press button but nothing happens) 28.6% / 10 resp.

10 Speaker being interrupted (e.g. kids or animals entering, door bell, fire alarm) 28.6% / 10 resp.

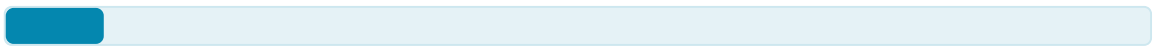
11 Limitations in expression (e.g. no applause, cheering, anonymous voting) 22.9% / 8 resp.

12 I sometimes don't have a quiet and tidy place to be in 14.3% / 5 resp.

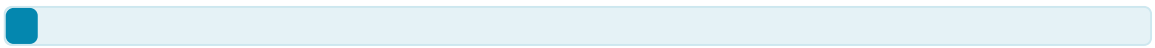
13 Complicated to participate in meeting/event (e.g. figure out what to click) 8.6% / 3 resp.



14 No physical contact (e.g. no hugging, holding hands, backslapping) 8.6% / 3 resp.



15 Other 2.9% / 1 resp.



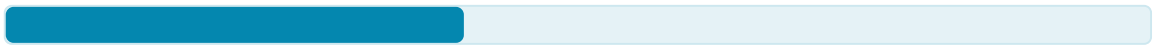
If you could magically fix three of these, which ones would you pick?

35 out of 35 answered

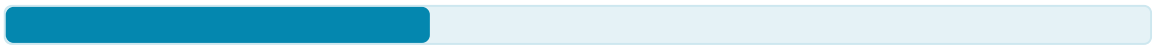
1 Difficult to hear what other participants say (e.g. echoes, speaker far from mic, breaking up) 48.6% / 17 resp.

2 Difficult coordination (e.g. to not speak over each other, only one can share screen) 40.0% / 14 resp.

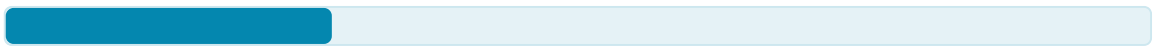
3 Participants forgetting to unmute or mute (e.g. speaking on mute) 40.0% / 14 resp.



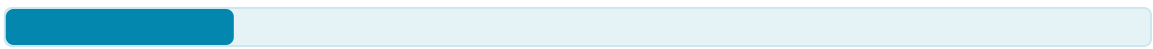
4 Difficult to read other participants' expressions/eye contact (e.g. too small or too many faces) 37.1% / 13 resp.



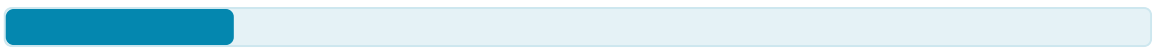
5 Distracting background noise (e.g. lawn mower, traffic, family, dogs) 28.6% / 10 resp.



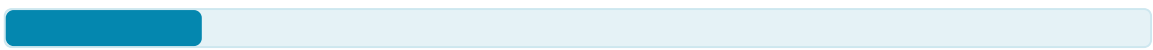
6 Complicated to join meeting/event (e.g. find links, log in, get technology to cooperate) 20.0% / 7 resp.



7 Unnatural or slow interaction (e.g. click buttons instead of just speaking) 20.0% / 7 resp.



8 Limitations in expression (e.g. no applause, cheering, anonymous voting) 17.1% / 6 resp.



9 Meeting system crashing/not reacting in reasonable time (e.g. press button but nothing happens) 11.4% / 4 resp.

10 No physical contact (e.g. no hugging, holding hands, backslapping) 8.6% / 3 resp.

11 Speaker being interrupted (e.g. kids or animals entering, door bell, fire alarm) 8.6% / 3 resp.

12 Complicated to participate in meeting/event (e.g. figure out what to click) 5.7% / 2 resp.

13 I sometimes don't have a quiet and tidy place to be in 5.7% / 2 resp.

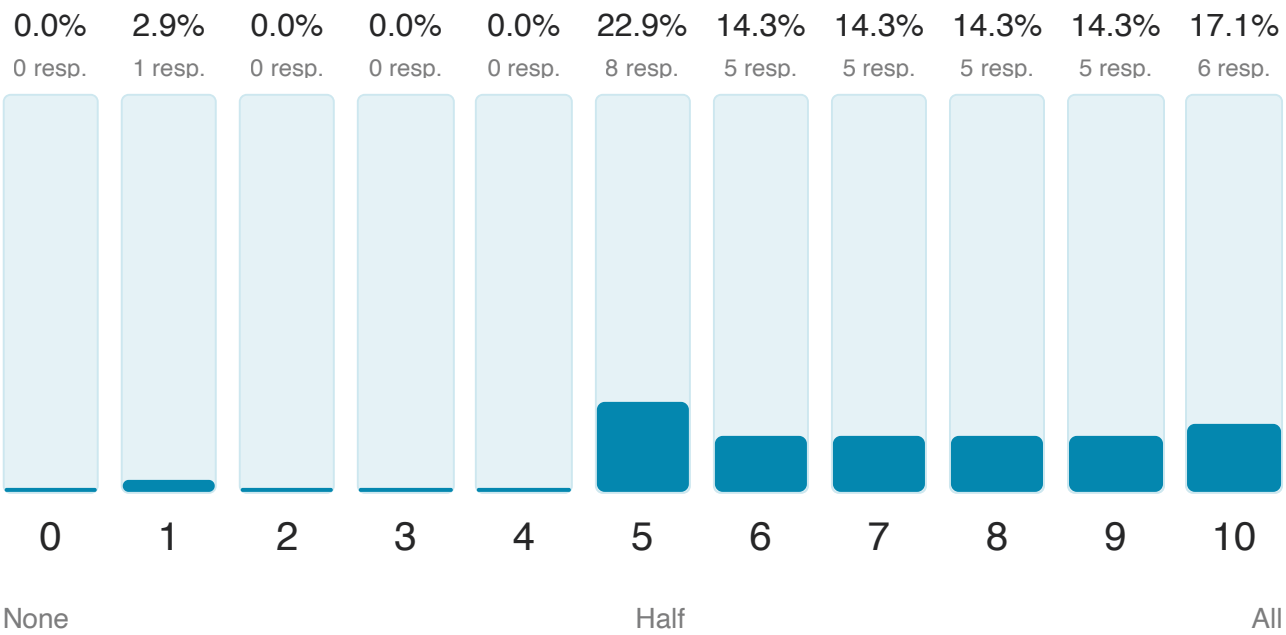
14 I sometimes don't want to show my face/room/... on camera 5.7% / 2 resp.

15 Other 2.9% / 1 resp.

If your chosen three aspects were fixed two years from now, how many of your meetings/events do you think would be online then?

35 out of 35 answered

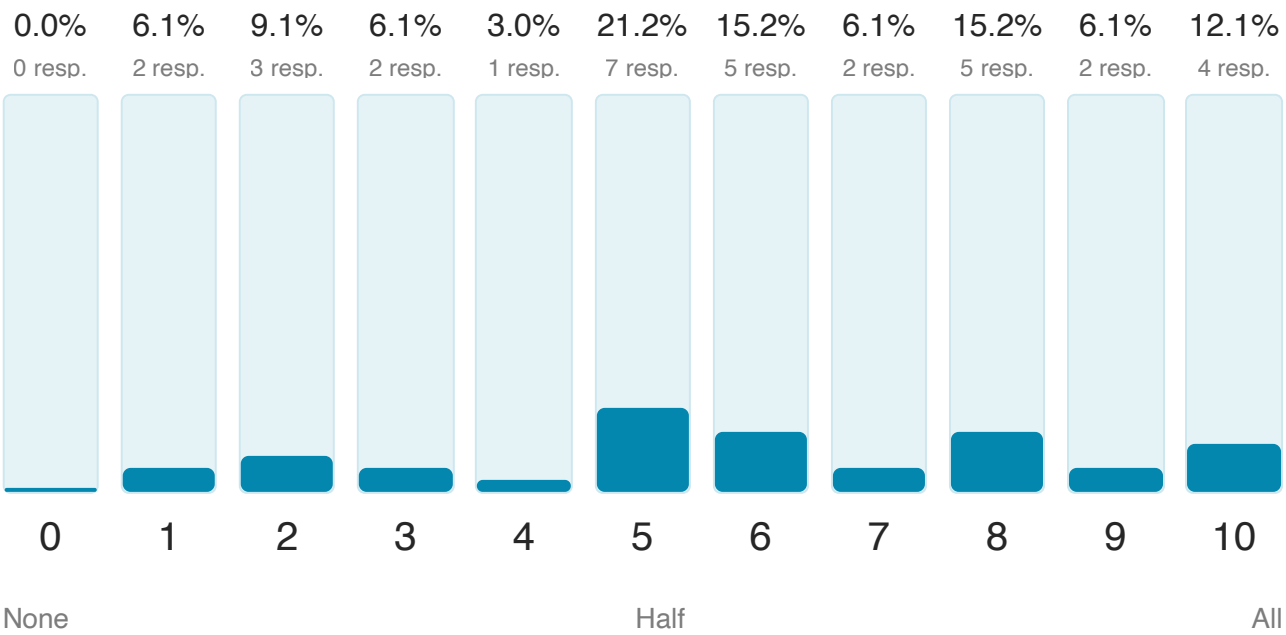
7.2 Average rating



If your chosen three aspects were not fixed two years from now, how many of your meetings/events do you think would be online then?

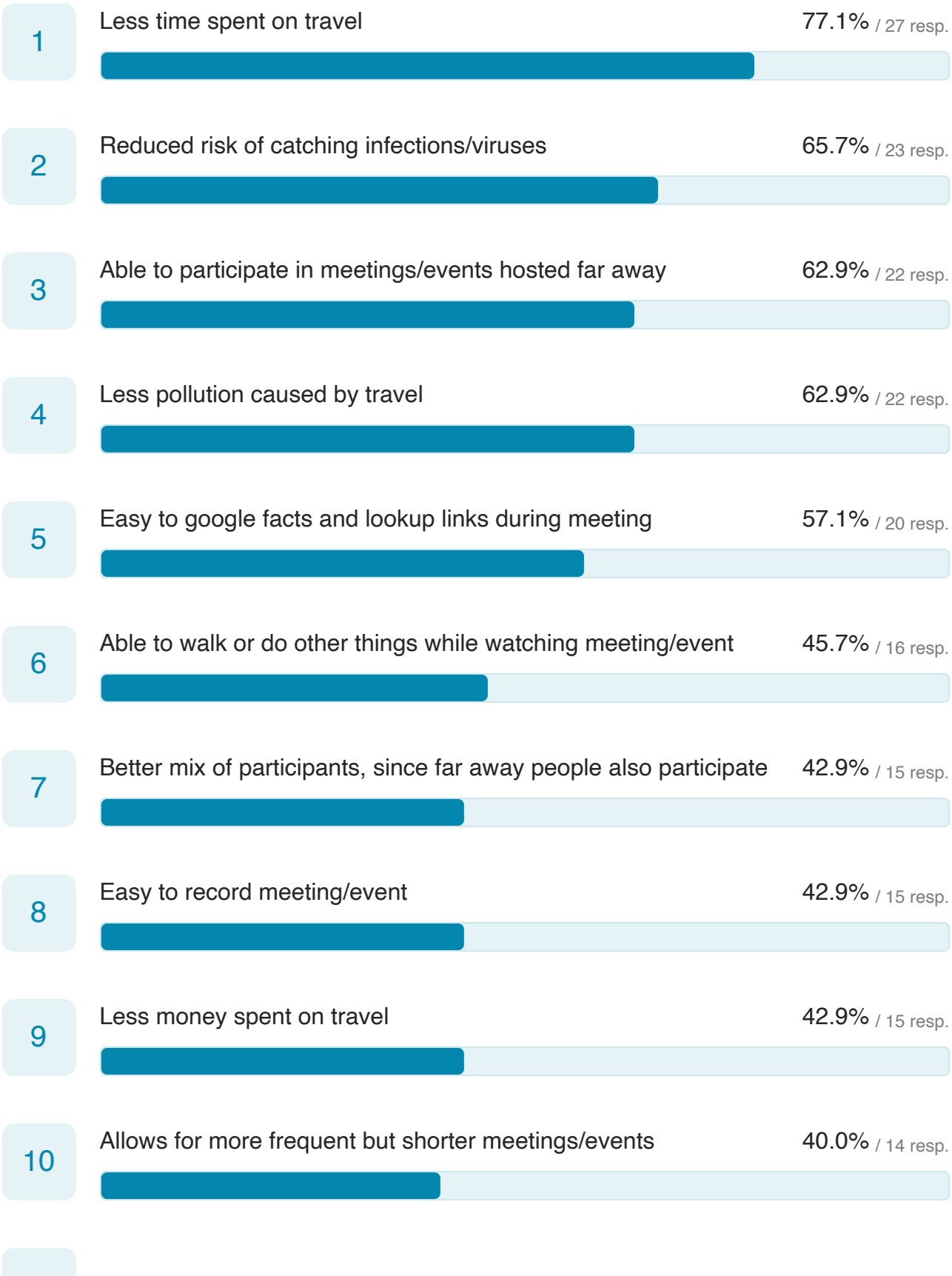
33 out of 35 answered

5.9 Average rating



Some aspects of an online meeting/event are better than in a physical meeting/event. Which ones have you enjoyed in the last 12 months?

35 out of 35 answered



11 Able to chat with anyone, not just people seated close to me 25.7% / 9 resp.

12 Better ability to take notes 25.7% / 9 resp.

13 Better meeting equality (e.g. no power positions around the table) 20.0% / 7 resp.

14 Better integration/interaction with tools (e.g. shared apps) 8.6% / 3 resp.

15 Other 2.9% / 1 resp.